

Extended Warranty Plan

The following terms set forth the policy for the LYNX Technik AG Extended Warranty Service Plan, which extends the standard warranty coverage for an additional period beyond the original term. Please note that this extended coverage does not apply to rechargeable battery packs.

Terms

1. Extended warranty plans must be purchased **in advance** of the expiration of standard warranty coverage or the expiration of an existing extended warranty plan.
2. Extended warranty coverage is available for up to 10 years of total protection, including the standard 3-year warranty.
3. Extended warranty plans must be purchased prior to the product's discontinuation. For products that have reached their end-of-life (EOL), extended warranty coverage may be granted for a maximum period of up to five (5) years from the official EOL date.
4. There is no discount for extended warranty plans.
5. Customers are responsible for all return shipping and insurance costs. LYNX Technik AG will provide standard (FedEx Ground) return shipping at no cost. For express or overnight shipping, a bill to shipping account number is required.
6. All requests for replacements must be made using our RMA process and the RMA number must be clearly indicated on all return shipments and documentation. Products returned without a valid RMA will be refused and returned to the sender, unopened and at the sender's expense.
7. All advance replacements will be invoiced, and defective units are to be returned within thirty (30) days. Invoice becomes due after this period. There is a late return penalty of 10% based on current list prices for all units returned later than thirty (30) days, compounding for each 30-day period thereafter.
8. LYNX reserves the right to supply fully functional "like new" factory refurbished products during the extended warranty period or substitute a later model of the defective unit that may have more features and slightly different functionality. All exchanged units automatically roll into the current extended warranty contract and can be exchanged again within the remaining contract period with no further costs.
9. LYNX reserves the right to bill in full (or portion thereof) for an exchange unit if, after inspection, it is deemed to have been modified by the customer or subject to abnormal abuse or physical damage beyond normally expected wear and tear for the application intended.

Prices

Extended Warranty is available for coverage beyond the standard 3-year warranty, with annual costs calculated as a percentage of the product's list price (excluding taxes and shipping) at the time of the extended warranty purchase:

- **Years 4 to 7:** 4% per year
- **Year 8:** 8%
- **Year 9:** 10%
- **Year 10:** 16%

Example for a 9-year extended plan: $(4 \times 4\%) + (1 \times 8\%) + (1 \times 10\%) = 34\%$ of list price at the time of the extended warranty purchase.

Customers may choose to purchase coverage year-by-year or for multiple years in advance, subject to plan availability and terms.

Documentation

Each Extended Warranty contract, once issued, will include a unique contract number and will specify the covered products by model and serial number. The contract number and RMA number must be referenced on all return requests.