

Warranty

LYNX Technik AG guarantees that the product will be free from defects in materials and workmanship for a period of three (3) years from the date of shipment. If a defect occurs during this warranty period, LYNX Technik AG, at its discretion, will either repair the product at no charge for parts and labor, or provide a replacement in exchange for the defective product.

To receive service under this warranty, customers must notify LYNX Technik of the defect before the warranty period expires and coordinate appropriate service arrangements. Customers are responsible for properly packaging and shipping the defective product to the service center specified by LYNX Technik, with all shipping costs prepaid. If the return shipment is within the same country as the LYNX Technik service center, LYNX Technik will cover the cost of returning the repaired or replacement product to the customer. For returns to any other location, the customer is responsible for all shipping costs, duties, taxes, and any additional fees.

This warranty does not cover defects, failures, or damage resulting from improper use, or inadequate maintenance or care. LYNX Technik is not obligated to provide service under this warranty in the following cases: (a) damage caused by installation, repair, or servicing attempts by anyone other than authorized LYNX Technik personnel; (b) damage resulting from misuse or connection to incompatible equipment; (c) malfunctions or damage caused by the use of non-LYNX Technik supplies; or (d) products that have been modified or integrated with other equipment, where such modification or integration complicates or extends the time required for servicing.

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